

## **Refund Policy**

Dazzled Deals have no hidden terms, however we do our best to ensure the conditions related to every deal are clear and straight to the point. We rely on you the Dazzler, the customer, to select carefully and make sure the deal you select suits your needs, timing and redemption ability. If you decide that your Dazzled Deal voucher is no longer appealing to you, make someone's day and offer it as gift.

We appreciate your suggestions of Merchants. Based on your suggestions our aim is to get our Dazzlers or users great discounts at such businesses. We aren't responsible for the quality of the service delivered by the merchant or the experience itself. If there is anything major to report contact us and we will do all we can to settle matters.

Refunds are not valid in the following cases if:

- Your Dazzled Deal voucher has expired
- You accidentally purchase a Dazzled deal
- You make a double purchase on a deal
- Your plans change
- You refer to personal reasons

We will examine exceptional cases, if a refund is the only option, Dazzled Cars reserves the rights to offer all credit.

Dazzled Deals are purely a platform to sell, promote and advertise automotive products and services. We are not responsible or liable for product warranty and or defective products.

If an item you have purchased from a merchant is faulty or breaks under its warranty, directly contact the merchant that issued the product or service, who will apply their refund policy.

For tickets: Dazzled Deals voucher for ticket deals cannot be exchanged, refunded or returned after the Dazzler or user has received the voucher, exceptions for refund is only valid should the event be cancelled or rescheduled to another date. We will examine exceptional cases, if a refund is the only option, Dazzled Cars, Dazzled Deals reserves the rights to offer all credit.